



Worksheet 5f.A3

Competency: Resilience— Taking It Higher: Elevating Morale

Reflection Questions: Consider the following questions to develop a plan for elevating morale. These questions use the agency as the point of reference, but you may substitute your team, unit, program, or division as appropriate. These questions may be especially helpful in times of stress or when morale is low.

- What does your agency do now to elevate morale?
- What has your agency done in the past that has worked well, but has been discontinued? Could you revive these strategies?
- What staff members could you talk to about ways to elevate morale at your agency? Should you conduct a formal assessment to discover people’s opinions and ideas, or should the assessment be more informal?
- Where will you go to find strategies for elevating morale?
- In what ways could morale be elevated?
- As the leader of this effort, what is your plan to make these strategies a reality?
- Whom could you enlist to help carry out the plans?
- What resources will you need to carry out the strategies?
- What other support will you need to enlist (e.g., permissions, room rentals, email blasts, etc.)?
- How will you evaluate the morale elevation efforts?

