



Worksheet 3i.A1

Competency: Technical Credibility— The Technical Perspective

1. What issue are you analyzing?
2. What are the principles guiding this issue?
3. What policies are related to this issue?
4. What are the procedures?
5. Where can the written policy and procedures be found?
6. Are there any supporting materials associated with this issue (e.g., brochures, worksheets, etc.)? Where can you find them?
7. Who has the most expertise in this issue at your agency?
8. What have you learned in this search?
9. What will you do differently because of this new information?

